

Q. WILL I BE REQUIRED TO WEAR A FACE COVERING ?

A. The wearing of face coverings will be a matter of personal choice for all users, although we would prefer that you continue to wear them for the time-being. **Should you remove your mask or face covering whilst on site, you must ensure that you do not place it on any surface. Put your mask in your pocket and/or your visor in your locker or bag please**

Q. DO WE STILL HAVE TO SOCIAL DISTANCE ?

A. Social Distancing is no longer being enforced – but again, we would ask you to exercise caution and common sense and not engage closely with fellow players or touch equipment which doesn't belong to you

Q. WHAT ABOUT HAND WASHING AND SANITIZING ?

A. We would strongly urge you to continue to wash your hands and use one of the numerous sanitizing units around the Stadium.

Q. IS IT STILL NECESSARY FOR ME TO CHECK MY TEMPERATURE ON ARRIVAL?

A. We'll leave the Temperature Gun in reception for those who want to check, but it's up to you entirely

Q. DO I STILL HAVE TO MAKE SURE I USE MY MEMBERSHIP CARD TO ACCESS THE FACILITY ?

A. Regardless of Covid restrictions, you should always use your membership card to gain access to the Stadium as this is part of our Fire Safety Regulations. However, as Test and Trace is still in operation, it is doubly important that you enter one at a time using your card. Non-members must sign-in.

Q. IS THE ONE WAY-SYSTEM STILL IN OPERATION ?

A. No. You will now be required to enter AND LEAVE via the main entrance. But again, we would ask that you exercise caution and keep your distance from other users where possible

Q. WHAT ABOUT THE TOILETS, CHANGING ROOMS AND CAFE?

A. There are no longer any restrictions on how many people can use these areas – but please, do not crowd into the spaces

Q. DOES THE CLUB HAVE A COVID SPECIFIC RISK ASSESSMENT IN PLACE ?

A. Yes. In addition to our normal operating procedures, we have had a comprehensive Risk Assessment specific to the Covid pandemic in place throughout. With the recent easing of restrictions, a new Risk Assessment has been drawn up and, in keeping with the Welsh Government's requirements, is available to see on request.

IF YOU SUSPECT YOU MAY HAVE COVID OR HAVE BEEN IN CLOSE CONTACT WITH SOMEONE WHO HAS TESTED POSITIVE, FOR EVERYONE'S SAKE, PLEASE DO NOT ENTER THE STADIUM

Q. WHEN IS THE STADIUM OPEN ?

A. In general, from Monday to Friday rinks will be available from 10am – 8pm and 10am – 2pm on weekends, subject to demand. The availability of casual rinks varies from day-to-day and you are advised to telephone in advance to book. The café will also be open from 9.30am daily – with the bar opening from mid-morning onwards.

Q. ARE THERE ANY CHANGES TO RINK FEES FOR 2021 ?

Member's Casual roll-up : £2 per person per hour (Juniors £1)

Non-Member Casual roll-up : £3 per person per hour (Juniors £1.50)

However, there is a minimum charge of £4 per rink per hour for Members and £6 per rink per hour for non-members. Non-members who are not accompanied by a member will be required to pay in advance (non-refundable)

Coaching Clinics: £8 per two-hour session (must be booked in advance)

Mixed Leagues: £16 per team (for the period 13th Sep – 1st October only, teams playing one short will pay £12)

Ladies Triples Leagues: £12 per team

From 2021, only the team responsible for forfeiting a League match will be required to pay the rink fee

Q. ARE THERE ANY OTHER CHANGES I SHOULD BE AWARE OF ?

A. You can now roll the jack and have up to a maximum of 8 players on each rink. In addition, there will be no requirement to place mats and jacks in the sanitizing box at the end of play, they should stay on the green. Coats and bags must remain in the changing room until you have departed the building (i.e. strictly no bowls bags in the lounge or any other area of the stadium).

We will no longer have sanitizing breaks between sessions. Staff will work around you, but please do your bit by using the available wipes when required

Q. HAS MY LOCKER BEEN MOVED BACK TO THE CHANGING ROOM ?

A. No. All lockers were moved into the main green at the start of the pandemic to assist with minimising contact. However, we've found that having them in the Green has maximised space in the changing rooms; freed up lockers (as they're no longer gender specific) and made for easier access in general. For these reasons, the lockers will remain permanently in the main Green

Q. CAN I PAY USING CASH ?

A. A card payment system was introduced during the Covid pandemic and to mitigate the costs involved – and the astronomical bank charges relating to cash bank deposits – **we are ONLY accepting card payments**

EXERCISE CAUTION. STAY SAFE.